



LOGGING IN FOR THE FIRST TIME

Digital Personal Banking

Keep these step-by-step instructions handy the first time you sign in to the new online banking platform (After June 17, 2021).

- 1 Go to www.accesscu.ca to sign in online or download the new Access 24/7 app at your app store.
- 2 Sign in using your current login credentials (that's the 16 or 19 digits on your debit card and your Personal Access Code).
- 3 Choose a unique username (max. 35 characters).
- 4 Choose a unique password (min. 10 characters with at least one uppercase and lowercase letter and one number).
- 5 Enter your mobile phone number and/or email address.
- 6 You will receive a verification code on your mobile phone or email. Enter that code on the pop-up screen when you get it. If the contact information you enter does not match what we have on file, you will not be able to receive your verification code.
- 7 If everything is correct, click "Create user profile" to finish up.

And you're all set! The next time you come back, simply use your new username and password to sign in.