



# Join the Access digital banking experience.

## LOGGING IN FOR THE FIRST TIME

**Keep these step-by-step instructions handy the first time you sign in to the new online banking platform**  
*(After June 17, 2021).*

- 1** Go to [www.accesscu.ca](http://www.accesscu.ca) to sign in online or download the new Access 24/7 app at your app store.
- 2** Enter the 16 or 19 digit number on the front of your debit card.
- 3** To verify your identity, enter your date of birth and your mobile phone number and email address we have on file for you.
- 4** You will receive a verification code on your mobile phone or email. Enter that code on the pop-up screen when you get it.
- 5** Choose a unique username (max. 35 characters).
- 6** Choose a unique password (min. 10 characters with at least one uppercase and lowercase letter and one number).
- 7** If everything is correct, click “Create user profile” to finish up.

***And you're all set!*** The next time you come back, simply use your new username and password to sign in.