

# Accounts

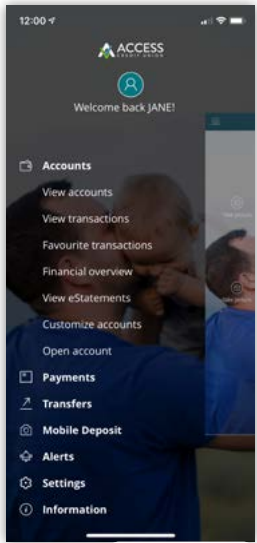
My Access	Accounts	Transfers & Payments
	<b>Accounts</b> View accounts View transactions Favourite transactions View eStatements Customize accounts Open account	<b>Cheques</b> Stop cheques

ONLINE BANKING VIEW

You choose how you want to view and manage your banking experience, from daily transactions to opening a new account. It's simple and secure.

## VIEW

- See all of your Access account details in one spot
- View your account transactions
- Review eStatements (including an archive of several years)



MOBILE APP VIEW

## CUSTOMIZE

Create shortcuts for favourite transactions

- Name your accounts
- Designate a primary account selected for transactions
- Hide accounts from view
- Change the order of account selection lists

## OPEN A NEW ACCOUNT

- Daily spending/chequing accounts
- Savings accounts
- Investment accounts

## CONTROL

- Put stop payments on cheques you have issued (online banking only)

# Transfers & Payments

We've made it even easier to pay bills, transfer funds between accounts and send money to others.

My Access	Accounts	Transfers & Payments
	<b>Transfers</b> Transfer funds View scheduled transfers	<b>Interac e-Transfer®</b> Send Money Request money History Manage contacts Profile settings Autodeposit settings

ONLINE BANKING VIEW

## TRANSFER

- Transfer funds between accounts or to another Access member
- Transfer funds in real-time, schedule for a later date or set to recurring
- Send an INTERAC e-Transfer

## PAY

- Pay bills instantly
- Schedule future payments
- Set up recurring payments

## VIEW

- Scheduled payments and transfers
- Recurring payments and transfers



MOBILE APP VIEW

## MANAGE

- Delete scheduled payments (same-day payments cannot be deleted)
- Add, edit or delete INTERAC e-Transfer<sup>†</sup> recipients
- Add, edit or delete bill payees

<sup>†</sup> Trade-mark of Interac Inc. Used under license.



**ACCESS**  
CREDIT UNION

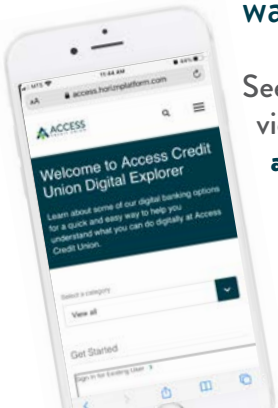
1.800.264.2926  
**accesscu.ca**



**Prefer to watch a video?**

See our easy to follow video tutorials on

**accesscu.ca**



**Digital  
Personal Banking**

*Where you need us to be.*

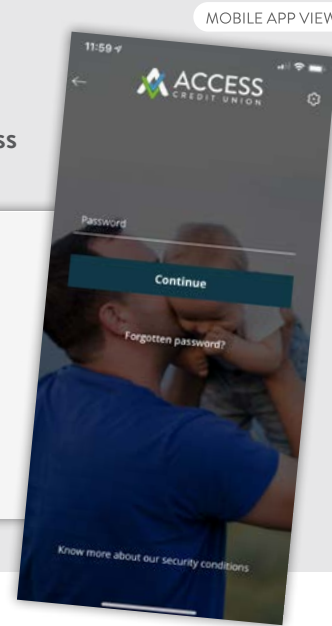


# Sign In

Your digital experience begins by logging into your Access account using your computer or phone.



ONLINE BANKING VIEW



MOBILE APP VIEW

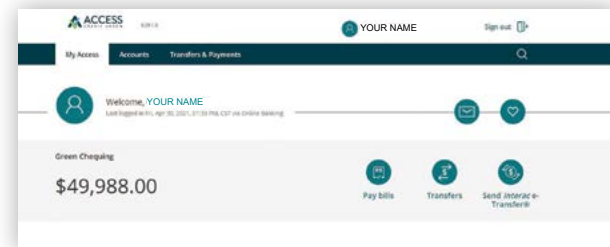
## Welcome

### ONLINE BANKING

Once you have logged in through your online banking, you will be greeted by name. You will also see:

- a customizable profile photo option
- a quick view balance of your favourite account
- shortcuts to pay bills and send transfers
- an envelope icon that takes you to your secure message centre
- your financial overview, favourite transactions and recent activity

Helpful links are in place to support you as you explore and personalize your digital banking experience.



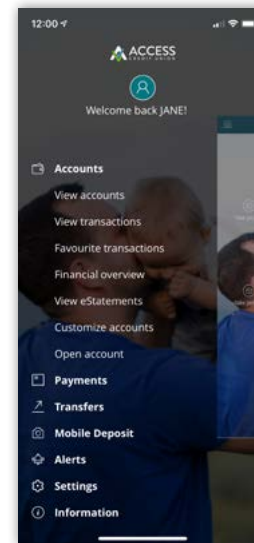
ONLINE BANKING VIEW

### MOBILE APP

Once you've logged into your mobile app, you will be greeted by name. You will also see:

- a customizable profile photo option
- an envelope icon that takes you to your secure message centre
- account balances, favourite transactions, messages and most recent activity in one place

The easy-to-navigate menu on this welcome screen makes it simple to manage your money, explore and personalize your digital banking experience from your mobile device.



MOBILE APP VIEW

## Choice & Control

Whether navigating from a computer or a mobile phone, it's easy and intuitive to use.

### MENU

#### Financial Overview

View a real-time snapshot of your assets and liabilities. To access this in the mobile app, select Accounts.

#### Messages (online view)

Select the envelope icon to securely send, receive and archive messages to and from Access.



ONLINE BANKING VIEW

### ALERTS

#### Account Alerts

Be notified of withdrawals, balance alerts, insufficient funds or failed transactions on your account(s).

#### Security Alerts

Get alerts for password changes, attempt locks, successful logins and biometric access completions.



MOBILE APP VIEW

### SETTINGS

#### Password

Change your password frequently for your security.

#### Contact Details

Update your address, phone and email.

#### Profile or Background Picture

Upload an image of your choice.

#### Statement Preferences

Toggle to choose a paper or electronic statement.

#### Devices (online only)

View, lock or unlock devices used to access your digital banking.

#### Sign-In History (online only)

See channels and dates used to login to your digital banking.

#### Widget (mobile app only)

Create up to 4 shortcuts to favourite transactions and get a quick view of up to 3 spending (chequing) account balances.

#### Biometric Authentication

(mobile app only)

Activate a fingerprint and/or facial recognition to login into your mobile app.

