



THE INTEGRATION CHECKLIST

As part of Access Credit Union's merger with Noventis Credit Union, we are excited to announce that systems will be aligning the weekend of November 18 – 20, 2022.

With this change we expect some service disruptions, here is a checklist to get you prepared:

FRIDAY, NOVEMBER 18 BEFORE 5:00 P.M. CST:

- Take out cash and/or ensure there is limit available on credit cards to pay for transactions in case of service interruptions.

- Complete any in-branch banking early to avoid delays.

- Make sure to send and/or accept any e-Transfers®.

- Deposit any cheques via the mobile app.

Please visit accesscu.ca/impacts for tutorials, FAQs, and additional information on our changes.

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AFTER THE INTEGRATION CHECKLIST

Please use this guide on or after
November 20, 2022.

ONLINE & MOBILE BANKING

- Log in from the accesscu.ca website or mobile app using your existing login.

Statement Changes for Access Members

Access members will soon see a change in their banking statement; the way they look, when and how they are received, and the information that appears on them.

- All members will be moved to monthly statement cycle, regardless of current statement cycle.
- All members with online banking access will be moved to e-Statements only (with exception of Gold members).
- All members transitioned to “Relational Statements”: information presented on your monthly statement is inclusive of all accounts in which you have an ownership role, including any joint accounts you may be a part of.

Visit accesscu.ca/statements for more information.

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